



BAL VIKAS DHARA Annual Report

2021-2022

www.balvikasdhara.org

NEW DELHI.



Background of the Organization

Bal Vikas Dhara (BVD) is a Non-Governmental Organization registered under Society Registration Act, 1860 in 1993. BVD has been working in Delhi, Gurugram and Bihar for women empowerment, child development, child rights, livelihood, and skills development for the last 30 years. The organization's focus had initially been on the children engaged in exploitative labour. Later, the organization extensively worked for the education of the children from the waste-picking community (Rag Pickers) through access to formal and non-formal education and the welfare of their families. BVD works mainly with the marginalized section and downtrodden communities viz, waste pickers, domestic women workers, daily wage labourers, children and youth. The organization's registered office is B, 118, Nanhe Park, Uttam Nagar, New Delhi and the main operational office is at Mahipalpur, New Delhi.

BVD provides the necessary training for skills development to women entrepreneurs and motivation to youth for critically analysing their problems and coming out with a suitable plan of action for their development. The trainings are entirely based on participatory learning methods. Hence, according to the local problems and issues, the development activities in the environment, health, education, collective employment etc. are undertaken. BVD has established networks with various national & international NGOs, Governments and other agencies through its hard work in the field of social development. BVD also undertakes consultancy assignments and provide trainings for capacity building.

Vision of the Organization

Bal Vikas Dhara (BVD) envisages a prosperous society based on social justice and equal rights for all.

Mission of the Organization

BVD works towards the empowerment of marginalized communities with a special focus on women and children by creating awareness of the causes leading to the denial of rights and asserting those rights as a collective group with a commitment to build a responsible civil society and just governance impact.

Goal of the Organization

To achieve dignity, security, and equity among the poor and marginalized communities through organized and sustainable efforts.

Values of the Organization

The main values are Solidarity, Punctuality, Transparency, Honesty, Courage Democracy, Accountability and Responsibility.

Work Profile of the Organization

BVD runs more than 10 centres in Delhi NCR which includes more than 90 people of staff including contractual employees. BVD has tie-up with several companies, government departments, National and International organizations, CSR projects etc. From the last 3



decades, BVD has worked with more than 50 national and international organizations and ran several projects and BVD's presence can be seen in all the urban slums and below-poverty line population.

From time to time, BVD has also been engaged in research/studies in Delhi on the issues of rights of Rag pickers (2008), Domestic women workers issues (2005 and 2012), status of economically poor slum population (2009-11), Toilet facilities for girls in Primary school (2013), quality education status in India (2000), Baseline study in 2010 with Offbeat Innovations Management, Water quality in Delhi (2013) with CMS Delhi.

- **Since 1993, Bal Vikas Dhara is running multiple projects for the development and upliftment of Ragpickers community.**
- **We are dedicated towards the rescue and rehabilitation of children trafficked from different states of India, and till now we have rescued more than 1000 children.**

There are several projects Bal Vikas Dhara is running in partnership with the following corporate partners under their CSR initiative and to rehabilitate the community people's ecosystem who belong to marginalized communities. The project's partners of Bal Vikas Dhara are as follows:-

1. Dabur India Ltd.
2. FNV Netherlands
3. Delhi State Aids Control Society
4. Kailash Satyarthi Children's Foundation US
5. Tetra Pack India Pvt. Ltd.
6. Swedish Chamber of Commerce India
7. Tech Mahindra Foundation
8. Wiego

Bal Vikas Dhara is successfully running different projects and working in areas of Delhi NCR & some part of Haryana in the field of child development, women empowerment, youth employability and empowerment activities for more than 3 decades by now working with Rag Pickers, women, children who engaged in the challenging and exploitative climate, and youths.

Identifying local problems, issues and needs, BVD started working actively addressing the issues such as Identity, Dignity, Livelihood, Education and Health. It has also established links with various national & international NGOs, Government and other agencies and is undertaking consultancy, and training and support service.

Among various activities & programs conducted includes capacity building, leadership development workshops, health awareness and basic health care services (charitable health centre run by BVD), Health camps, Facilitation of immunization, school admission, birth registration and opening accounts etc. Linking them with Govt. Schemes were also facilitated. Also, to raise their voice and problems faced by them and their rights, the organization undertook long Pad yatra (walks).



Bal Vikas Dhara has already formed Community Based Organizations like Bal Panchyat, Youth Federation, Mahila Panchayat, Domestic Women Workers Federation and Delhi Kabadi Mazdoor Sangh in our project area. Bal Vikas Dhara as per their plan and budget, it includes CBOs and community members for the effective implementation of the activities. The process of implementation has been described in five folds: BVD is working also A good initiative module of Bal Mitra Gram { Child Friendly Village } in Bihar is created with the idea of Nobel peace Award winner Mr. Kailash Satyarthi.

Some example: BVD is working on health issues through a charitable health center in the working area of Rangpuri Pahadi, New Delhi, by MBBS, doctors on daily OPD, Health Camps, Health Awareness camp, Distributed IEC material's. Including Primary and Remedial Education Centers for Non-school Going School Children's who's engaged any type of labor work. Through this Education system all children's are going to Formal Education and taken Admission in nearest Govt schools.

BVD is working in Bihar for the rehabilitation of rescued children and also actively involved with Mr. Kailash Satyarthi in making Bal Mitra Gram (Child Friendly Village).

Holistic Development of Rag pickers community in Delhi

The rag pickers play highly significant role in maintaining clean and green city. However, due to the nature of their work, rag pickers are continuously exposed to health risks, children and women, in particular being more vulnerable. Incidence of Skin diseases, respiratory problems, Asthma, TB, are very common; besides common ailments like cough & cold, fever, dysentery and diarrhoea. Women's (Maternal) health is another recurrent issue often becoming serious.

They lack the knowledge of taking even basic precautionary measures such as using gloves and mask while doing rag picking or cleaning their hands with soap time to time etc. Unable to access basic health facility from a qualified doctor at government dispensaries and private hospitals/doctors beyond their means, they mostly approach unqualified doctors (quacks) often leading to serious health problems.

- **BVD is working at 32 locations in Delhi NCR with Waste pickers and other marginalized population which cover 1.25 lakh of population.**
- **15 thousand direct beneficiaries taking the benefit of Free Health Camps and OPD centres.**

Rangpuri Pahadi has 7 habitation clusters and all together contains a total of 5925 households with total population there in being 28773 (M 12132 and F 10716). The population is migrant- 40 % from UP, 22% from Bihar and the remaining 38% from other different States. There is 3000 population of rag pickers.

While rag picking may be viewed, from one's tented lenses, as primarily the source of livelihood of a particular community, but this is also the fact they are also helping to keep our environment pollution free which assumes great significance at the time when climate change and Global warming has become a serious threat worldwide. The

government is also greatly benefitted by their job it does not have to spend huge money in transport for collection of garbage.

The integrated project covers Kabadi Basti, Tarachand Colony (Near Shiv Shakti Model Public School) of Rangpuri Pahadi Near Mahipalpur Extension in Delhi wherein live rag pickers community.

The initiative primarily focuses on empowering rag pickers- women and men- through livelihood enhancement - to improve their economic condition. The empowerment broad band includes host of critical inputs such as making them aware of themselves, their rights, leadership development and inculcating a sense of exercising their rights. Providing basic curative treatment including maternal and child health (MCH) services and facilitating access to formal government health services outfit are important component of the present intervention. It also lays great emphasis on education and counselling on basic preventive and promotive home-based health care, care of new borne, low-cost nutrition.

Non-Formal Education and Remedial Education Centre

There are several activities conducted under this project. BVD has taken admission of 50 children, 25 children come to the NFE centre in the morning and the time is 9:30 am to 12:30 pm and children come to REMEDIAL centre after school and time is 2:30 pm to 5:00 pm. The age group of children is between 5 to 12 out of school children 8 to 12 are for school-going children.

In this Centre there are several activities have been conducted like painting competition,



Yoga day celebration, Independence Day and Republic Day celebration etc.

BVD has established and **running 7 (one) non-formal education (NFE) Centre and Formal education Centre's in the community area itself in Rangpuri pahadi(2), Masoodpur(1), Kahnpur(2), Gurugram sector – 21(1). Tughlakabad 1**



Bal Vikas Dhara has set up 6 non-formal education centres called “Asha ki Kiran Center”. BVD has done a need assessment survey to find out that how many children are there in each family and how many among them are not going to school. Basis on the survey a plan has been made to enroll the out of school children in “Asha ki Kiran Center” by filling a learning level form. The objective of NFE is not only to engage children in education but also prepare them academically so that they able to get enrolled in appropriate class in formal government/ private schools so that their journey of education

remains continue. Besides regular teaching, nutritional feeding, indoor and outdoor Games etc. are part of early childhood education and development activities under NFE.

The main aim was to provide education to the children who are not able to go to school which reduces the risk of children involving in child labor. BVD also provides nutritional feeding to them under safe care so that they get to eat something nutritious *at least once in a day* free of cost in the Centre. BVD provides them good Quality Nutrition like Dry and Seasonal Fruits on Daily Basis to minimum 350 children in NFE centre.

Health Clinic and OPD

OPD services and health care facilities centre for the community people running in Rangpuri Pahadi Area. Health has always been one of the core issues. Safe motherhood and childcare are the objectives of healthcare in BVD. Most of the patients have diseases like Diarrhoea, Typhoid, cold, cough, back pain, Dengue, Joint pain, knee pain, scabies, Hypertension, Diabetes, and ANC [Antenatal check-up]. Along with this Covid-19 pandemic, lockdown and post corona effects on health also occurs. Total 1278 people have taken advice and medicines from the doctor. Women also engage in rag picking act while at the same time they have to wear load of maternity, child care besides usual chores of home management. All these responsibilities along with lack of awareness, knowledge about preventive and promotive health care practices make them most vulnerable.





BVD has been able to establish and successfully run the “**Arogya Health Clinic**” at Rangpuri Pahari wherein MCH OPD services are provided by a qualified (MBBS) and experienced Gynecologist at

The services check-ups, (including TT and facilitating post-natal care; and weaning immunization (BCG, provided by local government monitoring is also advice. Women informed about birth emergency counselled.

Total 1278 people have taken advice and medicines from the Doctor appointed by Bal Vikas Dhara including Diabetes, Hypertension, Knee pain, Typhoid and most important Frist Aid services in case of emergency along with shifting assistance to the hospitals. Child Care Services and Counselling of early age mothers including daily check-ups are available.

provided are Ante-natal counselling and services vaccination), advising institutional delivery and advise for breast-feeding practices, essential child Polio, DPT etc.) Anganwadi Centre's/ dispensary. Growth done as well as nutrition (mothers) are also spacing methods, contraceptives and

Also, given the socio-economic and environmental conditions in which children of rag pickers take birth, the risk and incidence of neo-natal and peri-natal jaundice and morality, respiratory problem, acute diarrhea etc. is very high which calls for expert medical care and many a time, facilitating admission into some bigger hospital (government) which needs fund to meet such emergency expenses. This poses great challenge as the project does not have any such provisions.

OPD is run for (Tuesday, Thursday, Friday), 3 hours (10 am – 1:00 pm) by Female doctor Appointed for Three days a week. Once every month Services provided at the door step with personalized counselling and needed facilitation of referral services, understandably, has created trust, rapport and bonding with the community.

Cutting and Tailoring Centre

BVD has trained women of slum areas in sewing and tailoring work. Many women have started their own small shops (self-employment) or working somewhere. However, there are many trained women who wants to become self-employed and wants to earn money to run their family are unable to start their own tailoring work because they don't have such amount of money for procuring the sweing machines. **Bal Vikas Dhara have distributed 20 sewing machines to such trained women.** Now some of them earning good amount of money through self-work or by doing job





in a boutique. We are running cutting tailoring center for women. All the women of the center come for learn sewing. Along with teaching sewing, attention is also being given on their health. We called them at the center in 2 shifts daily.

BVD taught them how to make ladies suit, simple salwar, belt salwar, 3/12 salwar, churidar pajama, turpai, kaj button, kadhahi ke tanke, baby napkin, baby underwear, bib, zabla frock, simple underwear, miyani wala underwear, baby sameej, yoke frock, full umbrella cut frock, A line frock, Plated frock,

We also teach them drafting, cutting, Stitching File work, small & big clothes, stitching of 4 kali petticoat, 6 kali petticoat blouse and cholicut blouse. They show keen interest in learning and come regular in class. **In this year we completed 2 Batches.**

COVID-19 Vaccination

BVD with the support of Government dispensary have organized a vaccination camp at Rangpuri pahari Arogya health centre in which people living near the health clinic came and got their vaccination done. Camp was organized here for free of cost. It was a great initiative for the better health of the ragpickers. Peoples were put both vaccines Covishield and Covaxin.



Relief material Distribution

With support of Dabur India Ltd we have organized an event Where toothpaste, Coconut oil, Glucose, Odonil, Desi Ghee, juice, coconut water etc. have been distributed among the waste pickers and the areas covered were Rangpuri pahadi, Dharmkanta, Ruchi vihar, Bengali basti, Nalapar, Kabadi basti, Tara chand colony, Shankar camp, Israil camp, kishan garh & Jai hind camp Masood Pur. Total 14110 families have taken the benefit of this services.



Health Camps

Waste pickers have many health hazards on daily basis because of the nature of their work, some of them suffer from skin disease, gastric, asthma, TB, burns, fever cold, seasonal disease etc. They also facing a problem in their area of not having hospital and lack of affordable health services which results that they avoid taking treatment and taking indigenous medicines, so BVD organized health camps in different rag pickers communities in South-West Delhi. The main objective of organizing **health camps** was **besides providing curative treatment to all age groups of rag pickers, we provide the necessary advice and counselling on personal hygiene, child immunization, control of dysentery/diarrhoea etc.**



Health camps are the best place for rapport-building with community members. People took the opportunity for taking advice from a qualified doctor, Free check-ups and awareness regarding precautionary measures for water, sanitation, hygiene and covid-19. They have taken medicines which were free of cost. Total 670 community people got benefitted from these health camps.

Waste Management and Community Health Awareness

As waste contains many hazardous chemicals, these must not be burnt as it completely pollutes air which causes (likely to cause) many serious diseases i.e., respiratory diseases, TB, allergy, Cancer to human being. The best practice is to segregate the waste as wet & dry waste. Dry waste can be used for recycle & wet waste can be used for compost.

Towards this end, BVD, from time to time, has been organization various information dissemination programs and workshops/meetings which also cover orientation on legal issues, rights and leadership qualities. Media advocacy forms part of advocacy.

Providing basic curative treatment with focus on maternal and child health (MCH) services and facilitating access to formal government health services outfit are important component of the present intervention. This is to contain/reduce morbidity- a frequent phenomenon among labor class which, among other



things, also causes **loss in daily wage earning**; and also reducing morbidity among children and mortality (due to common ailments).

It also lays great emphasis on education and counselling on basic **preventive and Promotive** home-based health care, care of new born, low-cost nutrition.

We visited people house and interacted with each person of the community face to face and told them for sorting more tetra Pak. This meeting was held between rag pickers, who are collecting Tetra Pak cartoons and others also. Besides, this is told to everyone that all of your garbage picking companions and warehouse workers that there is a chance to increase your income by sorting empty boxes of tetra Pak and separate them properly and tell them the benefit of collecting tetra Pak the empty boxes.

Nukkad Natak (Street Play) were organized for the people working in the garbage. Community people were informed about the advantages of collecting the Tetra Pak. Through the street play, People were aware about how they can earn double profits through the collected Tetra Pak boxes. In this play, the following things were told to the people of the community: -

- What are the benefits of collecting an empty juice, Milk box? Gathering an empty box of juice has many benefits.
- Explained the importance of education.
- How to be safe with this pandemic and what things can be used, you can protect yourself, wear mask, wash your hands thoroughly with soap.
- They were also told about the vaccine.



E-Shram Cards Camp

E-shram cards are being made in Kabaddi Basti, Bengali Basti, Ruchi vihar, Dharamkanta, Tarachand Colony (Near Shiv Shakti Model Public School at Rangpuri Pahari) Shiv park, Jawahar park at (Khanpur) Jai hind camp, Kishan garh, at (Masoodpur Vasant Kunj), Kusumpur Pahari wherein live rag pickers and Domestic workers.

The problems faced by people on daily basis while making E-Shram card are as follows: -

- ❖ Government site not running properly on time.
- ❖ Lack of time for people, people being on their work while the site is running.
- ❖ Aadhar card not linked with Bank.
- ❖ Due to the long queue in CSC, many people are not able to make E-Shram cards even due to many reasons like more money, recovery etc.

People have got cards made from mobile phones only. Illiterate, less educated people who are not able to understand the process of making e- shram cards and those who do not have mobile, they are getting cards made through CSC, NGO, Volunteer. But the speed at which the work was to be done is not being done due to non-operation of the site. The site needs to be repaired by the government, only then 38 crore e- shram cards will be made.

Our effort is to connect more and more garbage collectors and domestic working women with this scheme. Also, in the meantime, cards are also made by the people of the general category when they ask for help. So far, the cards made by us have been made only by our part time workers and 1311-man 1497-woman workers have been made.

Access to Justice – Raid and Rescue of Child Labour/ Trafficking

The problem of child trafficking and the involvement of children in labour work in hazardous conditions bring the attention and emergence of necessity to work for those children by Bal Vikas Dhara (BVD). BVD has coordinated and did networking with the organizations working for the betterment of children and gave a proposal to the Honorable Mr. Kailash Satyarthi; Nobel Peace Prize Laureate and collaborate with him to work for those children. Mr. Satyarthi has given his valuable guidance and BVD tied up with KSCF US to work for those children and rescue them from those traffickers in Delhi NCR and

rehabilitate them for a better future. In the first instance when this project started in January 2022 it was very difficult to work with government officials but through continuous networking with the police officials and spreading awareness about 'The Juvenile Justice (Need of Care and Protection) Act, 2015' in which it is clearly mentioned that the person below 18 years of age is not permissible to work in any hazardous or non-hazardous occupation and also sensitizing them towards the condition of children working in an extremely exploitative environment made them realize that it is their duty to rescue and save the childhood.



Success Indicators during the project duration



January to March: Appointment of staff, induction and training, identification of areas and children being trafficked and engaged in child labour, networking with the police officials and government agencies, local stakeholders and preparing the strategies to conduct rescue operations thereof. After completing the training of staff regarding laws and procedures of the raid and rescue; the team was instructed to go into the

field to take an experience in the field. They must learn the process of identification of child labour and trafficking prone areas so that they can start the process of identification of children involved in labour work and trafficked. Also, the team started networking and coordination with the police and government officials. Under the guidance of the experienced staff the newly recruited team has conducted a rescue operation in Wazirpur Industrial Area from where **29 children** have been rescued from a factory. There was one FIR also filed against the traffickers and 11 employers premises were sealed during the raid and 13 people arrested.

Due to constant follow-up with the SDMs BVD Team were managed to recover the backwages of children. Total 64,256/- rupees were recovered from the employers.

There were two raids conducted in the month of March in Faridabad area in which **10 children and 7 children** rescued. The information for the trafficking of those children to Faridabad has been given by a trafficker arrested because he himself along with his partners transported those children there. There was two FIR also filed against the traffickers.



Emergency Relief work supported by Swedish Chamber of Commerce India (SCCI)

During the second wave of the COVID-19 pandemic, the Indian health system collapsed and endungeoned with chaos, inefficiency, delays in responses. There was no transparency or information on hospital admissions or beds. The help received from other countries could not reach the hospitals on time due to time-taking clearance procedures. There was a shortage of oxygen, ICU beds and hospital infrastructure, ambulances. Many private and public hospitals had run short with the supplies of oxygen. Millions of people died. Hospital beds were also being sold at a price, and there were no places in crematoriums.

The Government and employers neglected the workers of the informal economy during the pandemic. There was no arrangement for medical help or food for them by the Government this time. Their health priorities and needs were consistently ignored. Slums, where domestic workers live, have no access to primary health care, nor are there any Anganwadis, whereby



pregnant women and children could get immediate care. There is also fear among slums; therefore, domestic workers avoid health centres or hospitals in bad shape.

During the COVID-19 pandemic since last year, Bal Vikas Dhara is creating awareness, advocacy, and relief work among waste collectors and women domestic workers. This year's pandemic situation was different and critical as the main requirement of workers was to get immediate health relief, and urgent food supplies as a majority of them lost their employment, livelihood and needed protection from starvation. The informal workers, who are mostly migrant workers, are from the most vulnerable section of society. Bal Vikas Dhara researched to analyse the impact of COVID-19 on waste pickers who are both men and women. The main findings of the study are mentioned as below:

- 80% respondents faced difficulty in going out to collect waste due to fear of disease and lack of PPE and police patrolling and livelihoods of 68% respondents was affected due to shutting of god owns.
- Since godowns shut down and the owners refused to pay wages, majority of the women complained of severe loss of income.
- Exploitation of waste pickers by dealers and contractors through reduction in prices of waste material from Rs.30 to Rs.4 per kg.
- All respondents stated that they were facing severe shortage of food and 66% of the respondents stated that they were also facing problem in accessing water, room rent and fuel.
- Extreme inadequacy of food despite provisioning by NGOs, governments and other individuals/ groups. Lack of milk and milk powder a critical issue.
- 80% Respondents also faced problems in accessing essential medicines, healthcare service room rent and in recharging their mobile phones.
- 77% and 69% of all women respondents mentioned non-availability of resources and increase in prices as two major challenges in accessing essentials services respectively.
- 60% and 63% women mentioned having to spend a lot of time in accessing essential resources and domestic chores outside the household (collection of fuel, food, water) as two major time-taking activities. Restricted mobility of men due to police patrolling added to this burden.
- Majority respondents had adequate awareness about COVID-19 and related health effects, however failed to follow precautions due to lack of resources such as soaps/hand sanitizers, water, space, food, etc.
- Most respondents depended on their personal savings and a mix of sources (NGOs and government for food/ration; help from friends/relatives) for managing expenses.

Keeping in view the above situations, Swedish Chamber of Commerce India (SCCI), through Bal Vikas Dhara (BVD), agreed to help the unprecedented health and humanitarian crisis arising from the COVID-19 pandemic. With the support of SCCI, relief operations

through Bal Vikas Dhara were undertaken to support informal waste pickers, women domestic workers at Rangpuri Pahadi, Masoodpur, and Khanpur areas in Delhi.



Dry Ration and Protection Gear Kits Distribution at Rangpuri Pahadi on 25th June 2021 to 28th June 2021

The duration of the project was 60 days. The project was initiated on 15 June 2021 and ended on 15 August 2021. Dry ration and protection gear kits were distributed by Bal Vikas Dhara (BVD) with the support of SCCI to 701 waste pickers families till 20 July. The list of the beneficiary list is attached to this report. Oximeters were provided to activists in the different areas to check the deteriorating levels of oxygen among the families of the waste picker and domestic Women workers and provide immediate help. Three Oximeters were provided to the OPD of BVD's Arogya health centre and seven oximeters to education centres operated by BVD on 08/07/2021. The oximeter had been very useful in the health centre for the treatment of COVID-19 and Oxygen level. A total number of 248 outdoor patients were treated in the health centres during the project intervention period. Oximeters were also used to check-up (300) hundred students during the COVID-19 situation.

Period	Areas	Content of relief items	No. of Families Benefitted	Total Beneficiaries
15-28 June	Rangpuri Pahadi, Khanpur	Dry Ration and Protection gear Kits	251 Families	1016
29 June-20 July	Rangpuri Pahadi, Masoodpur, Khanpur	Dry Ration and Protection gear Kits	450 Families	1822



1st July- 20 July	Health Centre at Rangpuri	3 Oximeter to Doctors	1 Arogya Helath centre	283
1st July – 20 July	Rangpuri Pahadi, Masoodpur, Khanpur	7 Oximeter to Teachers	7 Education Centre	300
15th June- 20th July	Total 3 areas	Relief work	701 Families	3421

Create/develop a union-membership based National Alliance for Domestic Workers

Bal Vikas Dhara have made a group for the upliftment of domestic workers with the name of 'National Association for Domestic Workers' in 2020. According to the group objectives, this group is working in 4 states (Delhi, Karnataka, Maharashtra and Rajasthan) with regional organizations. Each of the 4-alliance union (Domestic Workers Rights Union; Karnataka; LEARN Mahila Kamgaar Sanghatana, Maharashtra; Rajasthan Mahila Kamgaar Union), Rajasthan; and Domestic Women Workers' Union (Gharelu Kaamkaji Mahila Union), Delhi) organised a national-level campaign to raise fundamental demands for recognition and dignity of 'domestic work' so that domestic workers can lead a dignified life and also the domestic worker should be recognised as 'workers.'

NADW alliance unions did their best to protect and promote the interests of domestic workers. The planned project activities like training programmes, awareness programmes, and other activities took place physically.

Core Committee meetings have been organized every month since April 2021 to March 2022 virtually, one Core committee meeting took place physically, minutes are prepared and maintained. The Core Committee meetings monitored, reviewed, and discussed upcoming programmes like community meetings, workshops, training of trainers, government office visits, along with their logistical details, locations, date and time.

04 leaders meeting were held during the project period and one meeting was physically held in Delhi. These meetings helped the leaders.

Executive committee (EC) of the NADW was also formed and its meetings are taking place on the monthly basis through online. On 28-29 March an offline meeting of Executive Committee took place.

Various programmes of NADW like Post card campaign and pamphlet distribution campaign took place under the supervision of the leaders of the Executive Committee supported by the Core committee members and the activists of the project.

In Core Committee Meetings and Executive committee meeting information about the latest government schemes and policies for informal workers, rights of women, rights of domestic workers, information about ILO C-190, implications of the new labour codes on domestic workers and possible actions in cases of sexual harassment at workplace was discussed.



The project states reported an increase in membership which has been provided in the table below:

State	Old Members	New Members
Delhi	403	420
Rajasthan	22585	7684
Karnataka	7500	250
Maharashtra	8900	408
	39388	8762
Total	48150	

Sexual harassment at workplace, is both an embarrassing and fearful experience. Domestic workers face sexually harassment not just at the workplace, but also in the community areas as well as in public places.

Domestic Worker were made aware of the Sexual Harassment Workplace and its related laws though the training conducted. In case of any sexual harassment incident legal help is provided by the unions. Cases of harassment of Domestic Workers Women have been registered.



Awareness on sexual harassment has been provided through project activities like training of leaders and activists on Violence at workplace and Gender. Through these workshops, women feel safe to share and talk openly about instances of sexual harassment, collectively discuss solutions and speak up, and take collective action.

Domestic workers now talk about their experiences, learn from each other in an enabling learning-sharing environment and feel confident to tackle these instances singularly or collectively.

SMART Centres

BVD-SMART Center was established in Oct 2016 to provide industry oriented high quality vocational education to youth from marginalized and vulnerable sections of the society. The duration of training period is for 3 months. The SMART Center is a well-equipped center to meet the emerging needs of Youth through a Smart course. BVD kept the experienced employees and faculty who have good working exposure in industries and who are passionate about providing training to the youth. There are several programs running in the centre but the most popular program of the academy are, **CRS (Retail) and Data management**. Apart from the chosen vocational skill training; all students are getting training in basic computer



application, English language and personality development. Currently, the SMART center is running in Samalka, New Delhi-37 under the banner of Tech Mahindra Foundation.

In 2018, this course was started for 4 months. The students learned the theory and practical at the institute for 4 months, and also in this period they went for industrial exposure visits at the Retail Outlets, Malls, and Companies to gain exposure to real-time environment. And after 4 months completion of the training they have been placed on Retail outlets & Companies.

And from the beginning of 2019, BVD has started a new course of data Management initially for 4 months of duration but these courses are successfully running in the SMART centre till date. There are various courses in the centre which are as follows:



Training courses

- I. Customer Relationship & Sales (CRS)
- II. Basic IT
- III. Yuva English
- IV. Soft Skill Development & WPR
- V. Data Management

Bal Vikas Dhara has successfully trained 202 candidates and also placed 192 candidates in different retail stores and industries.

By conducting mobilization activities BVD have mobilized 918 candidates from our different communities/areas. Such as Kapashera, Rajokri, Smalka, Bijwasan, Bharghal, Dundahera etc. The mobilization activities have been done through Door to Door campaigning, pamphlet distribution and FGDs in the communities.

Bags distribution, Mock Interviews, Placement drives and interaction with the industry people are the main activities in the centre which are successfully running from last 5 years with the support of Tech Mahindra Foundation.



Registration Data, Bank Details and Support Partners.	
Society Registration Act -	S-25787 OF 21 st December 1993
FCRA , 80G, 12A, PAN, TAN , Niti Ayog, CSR certificate, PF etc registration - Yes	
Contact Person :- Mr. Debendra Kumar Baral, Founder-President, Mobile no: 9811507172, bvd.debendra@gmail.com	
FCRA Account:- SBI Main Branch, New Delhi. Saving Account no .40084055250, Branch code 00691. IFSC:- SBIN0000691. SWIFT:- SBININBB104	
Local Account for CSR :- UCO Bank, Subzi mandi, Ghantaghar, Delhi. Saving Account No:00570100004030. IFSC : UCBA0000057.	
Current Support Partners :- (1)Arushi charitable trust. (2)Delhi State Aids Control Society, (3) FNV Mondial, (4)Tetrapack India pvt ltd, (5)Tech Mahindra Foundation,(6) Children's India,(7) Kailash Satyarthi Children's Foundation, (8)WIEGO, (9) Dabur India Ltd,	
Covide 19 Support partners:- Tetrapack India PVT LTD, Zomato Feeding India, Hotel Pullman/Novtell, World Mart, Dabur India LTD, Some Ex Students , children's India, Some Individual's, etc.	
Address:- Main Project office :- Bal Vikas Dhara, Khasara no. 822, Near Friday Market, Tarachand Colony, Mahipalpur, New Delhi-110037. Registered office :- B,118.Nanhepark, Uttam Nagar, New Delhi.110059. Website - www.balvikasdhara.org	